

**IN THE SPECIFICATION:**

Please replace the paragraph at page 71, line 6 through page 72, line 4 of the specification (the "ABSTRACT OF THE DISCLOSURE") with the following:

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Q1 A network between customers generating service requests and vendors capable of electronically fulfilling the service requests includes a system for monitoring, controlling, and administering work flows associated with the service requests. A main controller creates and controls a first work flow record associated with a first service request for storage in a storage device. The main controller also receives work flow elements including messages, data files, software applications, and documents from a first customer and a first vendor associated with the first work flow, stores the work flow elements in the storage device, and transfers the work flow elements to the first customer and the first vendor. An accounting controller associated with the main controller identifies fees associated with the first work flow and stores fee data associated with the fees in the first work flow record.

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**IN THE CLAIMS:**

Please cancel claims 31-55 without prejudice. Please amend the remaining pending claim(s) as follows, substituting any amended claim(s) for the corresponding pending claim(s):